



Enabling Digital logistics

Gold Standard of Logistics to deliver a simplified, innovative and intuitive experience



Executive Summary

The Courier, Express & Parcel industry(CEP) needs to innovate faster than ever - whether it is offering new services, diversification into new businesses or onboarding new shippers as clients for ecommerce. This often needs a complete overhaul of their logistics ecosystem at an operational level.

FarEye is a leading logistics orchestration platform that makes deliveries customer-centric for industries across 3PL, Courier, Express & Logistics, Food & Grocery, Retail, and CPG companies. The company engages as an innovation partner for its 3PL & parcel industry customers, some of which include global brands like DHL and UPS, and local brands like Metro SCG in US, Posti, Dao, DanX in Europe and Blue Dart, 2Go, Entrego and QuadX in Asia.

FarEye is focused on leveraging technology to deliver enhanced consumer experience and lower cost of last mile operations for Carriers and Shippers. A key differentiator is FarEye's focus on rapid time-to-value due to its ability to offer no-code or low-code customizations using its in-built workflows and process templates. In addition, it lays the groundwork for accommodating new offerings and clients have been able to launch innovative offerings in the shortest time. such as - mobile depotsc(for DHL Express, America), parcel shop pickups, locker deliveries and gamification leaderboards that boost delivery performance.

Enterprises can realize rapid return on investment in the form of cost savings due to increased parcel volumes, increased on-time delivery, improved driver operations and efficiencies, miles saved by sophisticated machine learning-driven route optimization and sophisticated returns management solutions.

Impact

Delivery Time Reduction

17%

First-attempt Delivery Increase

22%

Delivery Agent Productivity Increase

15%

Key Offerings



Last Mile Execution: End-to-end last mile orchestration & visibility platform with real-time track & trace visibility & instant communication between managers, drivers & customers.



Real-time Transportation Visibility: Multi-modal real-time line haul visibility with cross border orchestration covering cross docking, hub-to-hub transfers & carrier networks.



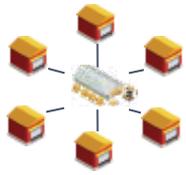
Customer Experience: Branded customer experience with in-built interaction provisions for slot selection, track & trace, proof of delivery & authentication.

Get In Touch

Email: contact@getfareye.com



FarEye For CEP



Hub

First mile pickup, Scanning, Label generation, Cross-dock operations



Last Mile Depot

Scheduling, Sorting, Alerts & Exceptions, Centralized visibility & control



Driver

Quick onboarding, Driver roster operations, Routing, In-app navigation, Customer communication, Debriefing



Customer

Flexible scheduling & delivery options, Instant track & trace, Feedback Flexible payment options

Key Modules

- **Last mile tracking** - Live location tracking & ETAs
- **Driver crowdsourcing** - Onboarding, manager approval, training
- **Gamification** - Performance dashboard & leaderboard
- **Roster management** - 1-click Excel upload, driver shift summary & count of trips
- **Hyperlocal deliveries** - On-demand delivery, same-day/hour delivery
- **Intelligent routing & dispatch** - Sophisticated route & loop optimization
- **Locker pick-ups & deliveries** - Next-gen click & collect options
- **Proof of delivery** - Digital/electronic delivery proofs & instant signature-less PoD
- **Frictionless returns** - Simple, easy & seamless returns, optimize resources
- **Invoicing & billing** - Cut short billing cycles
- **Parcel shops** - Order booking & mobile depot
- **Pickup scheduling**
- **Label generation**
- **Cross-docking operations:** Scanning, containerization, and bagging



Dispatcher

Last mile route planning with optimization, loop optimization, live track and trace, first mile pick up, milk run planning & return to origin.



Driver

Navigation, OTP, sign on glass, quality check, pick up job, delivery job, scanning.



End Customer

Real-time tracking & ETA-level visibility.

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Why FarEye?

Here are 5 reasons why FarEye is the go-to-solution for the world's leading parcel companies



Rapid Go-live

Due to its simplicity and extensive library of processes that come out-of-the-box, it offers unparalleled speed of deployment. This gives parcel companies the shortest time-to-market of its offerings.



Easy Customizations

Parcel companies get unique advantages in terms of shape shifting their processes and making customizations through FarEye's sophisticated, no-code, drag & drop workflows.



Last Mile & Beyond

While most point-products solve only a part of the larger piece, FarEye offers a major strategic advantage by bringing together an extensive degree of span, scope & scale. FarEye powers deliveries for the world's largest postal & parcel companies including Emirates Post, Posti, DHL, Blue Dart & Fedex.



Keeping Up With The Times

As an innovation partner, FarEye has helped enterprises launch hyperlocal deliveries, virtual mobile hubs, gamification leaderboards for drivers, loop optimization and carrier network expansion.



Unified Operations Management

There's something for everyone in FarEye, one that can be tangibly seen, dashboards for the C-suite, digital runsheets for operational managers, driver app for field delivery staff, real-time track & trace for customers.



About FarEye

It enables enterprises to execute, track, and optimize their logistics operations. The leading machine-learning-based platform empowers global enterprises to shrink delivery time by up to 27%, increase courier productivity by upto 15%, eliminate transit risks by upto 57% and achieve operational excellence.

FarEye has over 150+ enterprise clients including DHL, Blue Dart, UPS, Metro SCG. DanX, DAO, 2Go, Johnson & Johnson, FedEx, Posti, Emirates Post, Oman Post, Walmart, Domino's, Entrego, QuadX and has won 17+ Gartner recognitions for its technological capabilities under routing & scheduling, real-time and global logistics visibility.

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